

#### **Personal information**

First name(s) / Surname | Alin Dum

Alin Dumitru Statie

Address

Str.Matei Basarab, nr16, bl. 118, sc. C, ap.7, Rm Valcea

Telephone

( 004) 0741 089 259

E-mail

statie\_alin@yahoo.com

Nationality

Date of birth

Romanian 14.03.1985

**Desired employment** 

Work experience

Octomber 2013 - Present

Occupation or position held

Referent specialist

Main activities and responsibilities

Administrating the patrimony of NBR, managing portfolio clients.

Name and address of employer

National Bank of Romania

Type of business or sector

Banking

Dates

Dates

January 2010 – Octomber 2013

Occupation or position held

**Internet Banking Officer** 

Main activities and responsibilities

Inbound/outbound calls and emails from/to existing and potential customers, product development and customer support. Maintaining an active relationship with IT departments, network of branches and all departments involved in solving tickets. Technical support for all customers (including corporate clients or branches) for any problem encountered. Ensuring that staff are motivated, monitored and measured in line with company targets and performance standards. Responsible for making sure that any gaps in performance or quality are quickly identified and addressed. Producing accurate reports on team performance for senior managers.

Name and address of employer

SC Bancpost S.A., Bucharest

Type of business or sector

Retail banking

Dates

June - October 2007

Occupation or position held

Collaborator

Main activities and responsibilities

Product promotion, client service, portfolio development, collaborator network enlargement

Name and address of employer AMWAY Romania Marketing S.R.L.

Type of business or sector Sales, FMCG

> **Dates** June - October 2006

Occupation or position held

Internship

Main activities and responsibilities

Front-office, back-office assistance to bank clerks

Name and address of employer

BRD-SocGen, Ramnicu-Valcea branch

Type of business or sector

Banking

**Dates** 

2001-2004

Occupation or position held

Part-time administrator

Main activities and responsibilities

Direct client service, suppliers relationship management, basic accounting

Name and address of employer

Nicostal S.R.L., Ramnicu-Valcea

Type of business or sector

FMCG, retail trade

### Education and training

October 2008 - July 2010 **Dates** 

Title of qualification awarded

Academy of Economic Studies, Bucharest Major in international accounting (ACCA Accredited )

Title of qualification awarded

BA (Bachelor's Degree)

Dates

October 2004 - July 2008

Name and type of organisation providing education and training

Academy of Economic Studies, Bucharest

**Faculty of Economics** 

**Dates** 

October 2007 -july 2011

Name and type of organisation providing education and training Spiru-Haret University (Ramnicu-Valcea branch) Faculty of Public Administration and Law

**Dates** 

September 2001 - June 2004

Title of qualification awarded

Bacalaureat

Mathematics-physics major

Name and type of organisation providing education and training "Mircea cel Batran" National College, Ramnicu-Valcea

# Courses and other certificates

English Business Courses at British Council (graduated with A), German courses, ECDL PROFESSIONAL, ECDL STANDARD, AutoCAD courses, Macroeconomics statistics courses, Photoshop courses, HTML courses, Internet banking courses, Italian courses, Economics courses, Corel Draw courses, PHP courses, Comunications and presentation courses,

# Mother tongue

# Romanian

Other language(s)
Self-assessment
European level (\*)

**English** 

French

Italian

L	Understanding			Speaking				
Liste	Listening		Reading		Spoken interaction		Spoken production	
C1	Advanced	C1	Advanced	C1	Advanced	C1	Advanced	
B2	Upper- Intermedi ate	B2	Upper- Intermediat e	B2	Upper- Intermediat e	B2	Upper-Intermediate	
B1	Lower- Intermedi ate	B1	Lower- Intermediat e	В1	Lower- Intermediat e	В1	Lower-Intermediate	

(\*) Common European Framework of Reference for Languages

Social skills and competences

Good communication skills, openness, flexibility

Computer skills and competences

Windows operating system, MS Office suite, database administration, hardware (peripherals etc)

Driving licence

B category